


HOW TO USE E-CITIZEN PLATFORM ON STUDENT PORTAL FOR PAYMENT

Step 1: Access your Student Portal from website and login with your credentials

student.pu.ac.ke/Account/Login?ReturnUrl=%2f



Student Portal Login

Admission No. _____

Password _____


LOGIN

[Forgot Password?](#)

[First time Login? Click here](#)

Step 2: On the student dashboard, Click more info on student finance

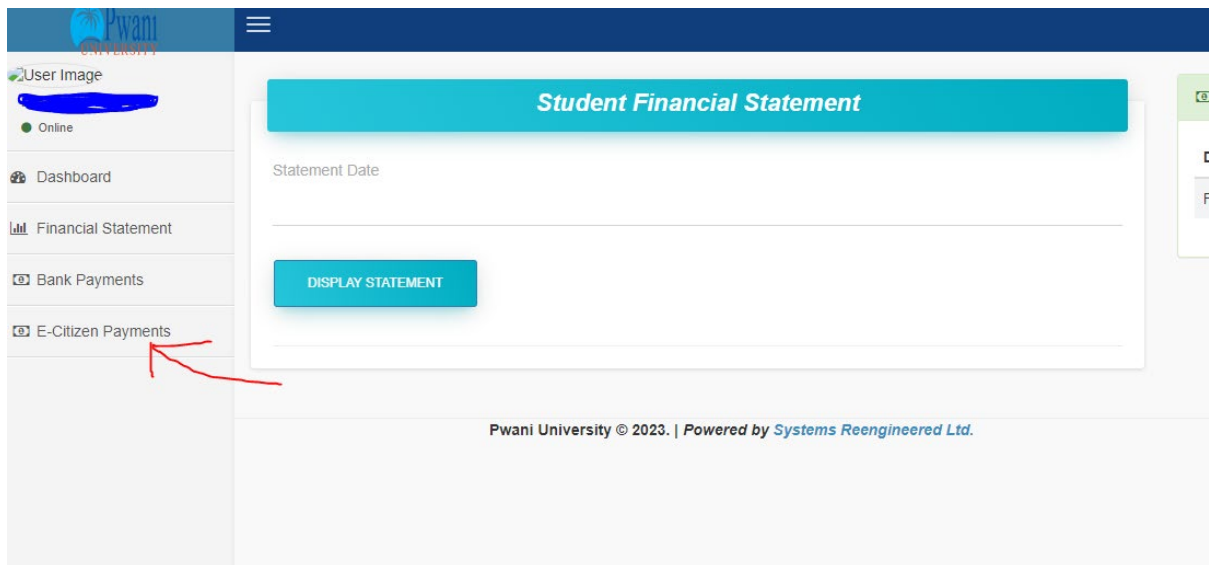
student.pu.ac.ke



Admissions More info ↗	2. Student Finance More info ↗	3. Semester Activation More info ↗
Hostel Booking More info ↗	5. Units Registration More info ↗	6. Units Retake More info ↗
Timetable More info ↗	8. Exam More info ↗	9. My Profile More info ↗

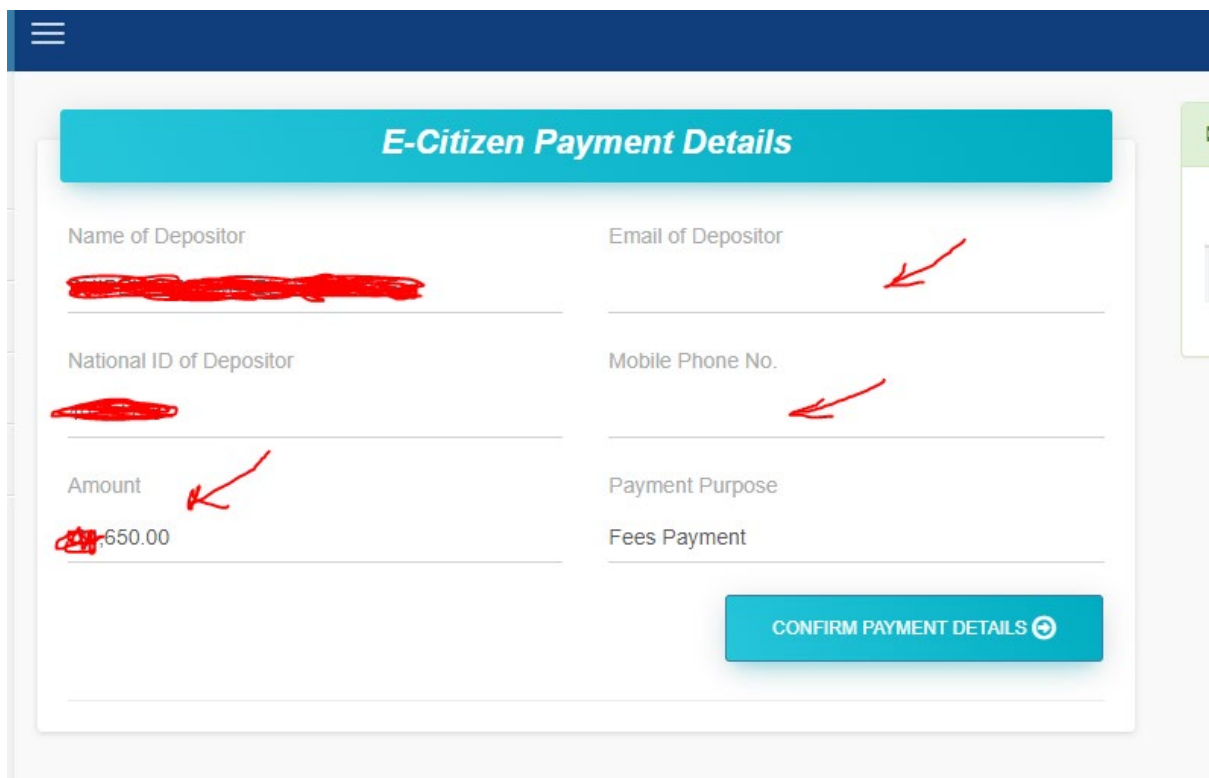
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3. Step 3: Click on eCitizen Payments section



The screenshot shows the Pwani University eCitizen Payments interface. On the left, a navigation menu includes 'User Image', 'Online', 'Dashboard', 'Financial Statement', 'Bank Payments', and 'E-Citizen Payments', with a red arrow pointing to the last option. The main content area is titled 'Student Financial Statement' and contains a 'Statement Date' input field and a 'DISPLAY STATEMENT' button. The footer reads 'Pwani University © 2023. | Powered by Systems Reengineered Ltd.'

4. Enter your email, mobile phone number and the amount you are paying for, Finally, Click confirm payment details



The screenshot shows the 'E-Citizen Payment Details' form. It has six input fields: 'Name of Depositor' (redacted), 'Email of Depositor' (with a red arrow), 'National ID of Depositor' (redacted), 'Mobile Phone No.' (with a red arrow), 'Amount' (with a red arrow and the value '650.00'), and 'Payment Purpose' (with the value 'Fees Payment'). A 'CONFIRM PAYMENT DETAILS' button with a right-pointing arrow is located at the bottom right.

HOW TO USE E-CITIZEN PLATFORM FOR PAYMENT OF UNIVERSITY SERVICES IN STUDENT CATERING, RESOURCE CENTRE & FARM

Note: Please find Service Codes for payment sections below

Service	Service Code
Student Catering 1	PSC1
Student Catering 2	PSC2
Student Catering 3	PSC3
Resource Centre	PRSC
Farm	PFRM

To Make Payment

1. Go to MPESA menu on your phone
2. Select Paybill option
3. Enter Business Number **222222**
4. Enter Account Number in this format **ServiceCode-YourName**
E.g. if *Resource Center* : *PRSC-William*
Farm : *PFRM-Samson*
Student Catering Point 1: PSC1-Jane
Student Catering Point 2: PSC2-Jack
Student Catering Point 3: PSC3-Kelly
5. Enter the amount
6. Enter your MPESA PIN and send
7. You will receive a confirmation SMS from MPESA

THE END