

**RABIA NASSIR DZENGO**  
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**Age** 35yrs

**Gender** Female

**Career Objective** To develop a rewarding professional career in the hospitality industry, by exploiting my skills and learn from others who may be professionals in the field.

**Career Aim** To be a reliable and self determined hospitality professional and participate in initiatives aimed at improving community involvement and participation

**Personal Assessment** Excellent communication and interpersonal skills.  
Able to work independently or as part of a team.  
High level of integrity and commitment to work.  
Ability to complete a task in time, under minimum supervision.

**Awards** Gold Award Holder in President’s Awards scheme, Kenya.

**Work Experience:**

**September 2013 –to date: Assistant Lecturer**  
Pwani University-Kilifi  
Activities

- Involved in developing course material, research and conducting academic instruction for undergraduate students in hospitality courses.
- Involved in supervision of undergraduate and students’ research projects
- Involved in curriculum development for Bachelor of Hospitality Management for the department of Hospitality and Tourism Management.
- Set, invigilated and marked exams.

**Jan 2013- Aug 2013: Assistant Lecturer**  
Gretsa University-Thika  
Activities

- Involved in developing course material, research and conducting academic instruction for undergraduate students.
- Involved in curriculum development for Bachelor of Hospitality Management for the department of Hospitality and Tourism Management.
- Set, invigilated and marked exams.
- Supervised students during practicals.

**November 2008 – August 2012: Part-time Lecturer.**  
Moi University, School of Economics and Business, Mombasa Campus  
Activities

- Involved in developing and conducting academic instruction for undergraduate students in the department of hospitality management.
- Evaluated students’ performance.

**June- October 2011 – Executive Housekeeper**

Eden Roc Hotel, Malindi

Activities

- Ensured general cleanliness of the hotel and its grounds was maintained.
- Coordinate with other departments to meet customer requirements.
- Conducting reviews and appraisals for the department.
- Ensured standardization of guest rooms.

**Education**

**2008-2011, Master of Hospitality Management**

Moi University, Eldoret.

**2003 – 2007, Bachelor of Hospitality Management**

Moi University, Eldoret

Graduated with Second Class Honors Upper Division Qualification

**1997 – 2000, Sheikh Khalifa bin Zayed al Nahyan Secondary School**

K.C.S.E Mean Grade of B-

**1989 – 1996, Bahwan Muslim Academy, Mtopanga**

K.C.P.E 70 Points out of 84.

**Workshops,  
Publications &  
Conference  
Presentations**

**Feb 27<sup>th</sup> to March 3<sup>rd</sup> , 2017: Workshop Participant**

Blended Learning/Subject Content Development(Modularisation) workshop at Temple Point Watamu under the EP-NUFFIC Project in Collaboration with Pwani University.

**28<sup>th</sup> to 30<sup>th</sup> November, 2016: Conference Participant**

International Conference on (Dis)ability and the Global 2030 Agenda for Sustainable Development- Can Community-Based Rehabilitation Serve as a Guideline for Inclusive Sustainable Development? Held at Pwani University in Partnership with Technical University of Munich.

**24<sup>th</sup> -27<sup>th</sup> May 2016: Conference Participant**

3<sup>rd</sup> International Conference on “Enhanced Utilization of Research, Science and Technology for Innovation and Sustainable Development in Africa.”

Pepela, A and Dzengo, R. “Demystifying Adult Participation Drop-Out in Health Club Recreation Activities within 5-Star Hotels in Nairobi, Kenya” presented at *The Third International Conference at Laikipia University, Kenya*.

**July 2016: Publication Accepted.**

Pepela, A and Dzengo, R. “Demystifying Adult Participation Drop-Out in Health Club Recreation Activities within 5-Star Hotels in Nairobi, Kenya”, in *Journal of Hospitality and Tourism*.

**6<sup>th</sup> -7<sup>th</sup> June 2016: Workshop Participant.**

Participated in the Trainers of Trainers-SUS-TOUR Workshop under the theme, “Enhancing Sustainable Tourism Innovation for Community Empowerment in Kenya” Nairobi, Kenya.

### **26<sup>th</sup> September 2014: Workshop Participant**

Participated in the Stakeholders Dissemination Workshop on Ecological Footprinting of Tourist Hotels in the Coast Province, held at Pwani University, Kenya.

### **January 2010: Publication Accepted.**

Mugalavai, V, Korir J., Omutimba H., Nassir R. and Kiama F. (2010) "Factors affecting the general acceptability of traditional foods served at an African cuisine luncheon in Moi University, Kenya", in *Nurture Research Journal for Human Civilisation*.

### **Associations and Responsibilities**

#### **University**

2003-2007: Member of Hospitality Association of Moi University (HAMU)

2016 to date: Member ODeL Secretariat, Pwani University

2015 to 2016: Attachment Coordinator, Department of Hospitality and Tourism Management, Pwani University.

2015 to date: Examination coordinator, Department of Hospitality and Tourism Management, Pwani University.

#### **Community:**

2016 to date: Vice Chairperson, Kwale Welfare Education Association-KWEA.

### **Referees**

#### **Prof. Violet K.**

#### **Mugalavai**

Senior Lecturer

Eldoret University,

[Violet.mugalavai@gmail.com](mailto:Violet.mugalavai@gmail.com)

Tel. 0720384145

#### **Prof. Timothy Sulo**

Senior Lecturer

**Department of Agriculture  
Economics**

Moi University

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#### **Dr. Jacqueline C.**

#### **Korir**

Senior Lecturer

**Department of  
Hospitality**

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